

P.S.C. Ky. No. 7

Cancels P.S.C. Ky. No. 6

Cannonsburg Water District

OF

1606 Cannonsburg Road, Ashland, Kentucky 41102

**RATES, RULES AND REGULATIONS FOR FURNISHING**

Water

AT

Southeastern Boyd County

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 04 1998

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

FILED WITH PUBLIC SERVICE COMMISSION OF

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

KENTUCKY

ISSUED March 16, 19 98 EFFECTIVE May 4, 19 98

ISSUED BY Cannonsburg Water District

(Name of Utility)

CANCELLED

001 2003

BY Wm R. Walter

Chairman

JUL 17 1998

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

CANNONSBURG WATER DISTRICT  
Rules and Regulations for Extensions

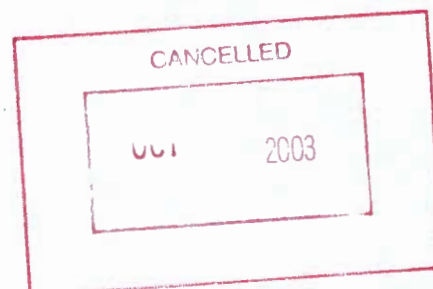
BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

The rules and regulations of the Cannonsburg Water District are subject to change by the water district with approval of the Public Service Commission.

1. Cannonsburg Water District will extend its distribution main fifty (50) feet without charge too the prospective customer if the customer applies for service, pays the approved tap on fee, and signs a contract to use the service for one year or more.
2. When an extension of Cannonsburg Water District's main, to serve an applicant or a group of applicants, amounts to more than fifty (50) feet per applicant, the applicant or the applicants will be required to pay the excessive footage over fifty (50) feet per customer. The cost will be based on the average estimated cost per foot of the total extension.
3. Each customer who paid for service under this extension plan shall be reimbursed according to the following.
4. Each year for a period of five (5) years after the completion of the extension each new customer connected will be required to contribute to the cost of the extension based on a recomputation of Cannonsburg Water District portion of the total cost and the amount contributed by the initial customer. The Cannonsburg Water District shall refund to those customers that have previously contributed to the cost of the extension that amount necessary to reduce their contribution to the currently calculated amount for each new customer connected to the extension. All customers directly connected to the extension for five (5) years after it is placed in service shall contribute equally to the cost of the extension. In addition, each customer shall pay the approved tap on fee applicable at the time of his/hers application for the meter connection. The tap on fee shall not be considered part of the refundable cost of the extension and may be changed during the refund period.
5. After the five (5) year refund period expires, any additional customer shall be connected to the extension for the amount of the approved tap on fee only after the five (5) year refund period expires Cannonsburg Water District shall be required to make refunds for additional five (5) year period in accordance with item #4.
6. Total amount refunded shall not exceed the amount paid Cannonsburg Water District. No refund shall be made after the refund period ends.

DATE OF ISSUE: June 16, 1998

ISSUED BY Bil Walters  
CHAIRMAN



RULES AND REGULATIONS

The Rules and Regulations of the Cannonsburg Water District are subject to change by the Water District Commission subject to approval by the Kentucky Public Service Commission.

- 1. All Water taps and connections to the main water lines shall be made and maintained by the District.
  - A. The cost for a 5/8" x 3/4" water tap is, Three hundred forty dollars, (\$340.00).
  - B. The cost for 3/4" x 1" water tap is, Four hundred eighty dollars, (480.00).
  - C. The cost of 1 1/2" water tap is, Eight Hundred dollars, (\$800.00).
  - D. The cost for 2" and above water taps shall be at cost.

2. DEPOSITS.

- A. The District may require from any customer or applicant for service a minimum cash deposit or other guaranty to secure payment of bills. Deposit amounts shall not exceed two-twelfths (2/12) of the average bill of customers where bills are rendered monthly.
- B. The District shall issue to every customer from whom a deposit is collected a receipt of deposit. The receipt shall show the name of the customer, location of the service or customer account number, date, and amount of deposit.
- C. Recalculation of deposits. The District will or may retain the deposit for more than eighteen (18) months. The District shall notify customers in writing that, at the customer's request, the deposit will be recalculated every eighteen (18) months based on actual usage of the customer. The notice of deposit recalculation shall be included on the customer's application for service. The notice of deposit recalculation shall state that if the deposit on account differs by more than ten dollars (\$10.00) for residential customers, or by more that ten (10) percent for non-residential customers, from the deposit calculated on actual usage, then the District shall refund any over-collection and may collect any under-payment. Refunds shall be made either by check or by credit to the customer's bill, except that the District shall not be required to refund any excess deposit if the customer's bill is delinquent at the time of recalculation.
- D. Waiver of deposits. Deposits may be waived at the discretion of the District in accordance with its currently effective tariff based upon a customer's showing of satisfactory credit and payment history.

CANCELLED  
 PUBLIC SERVICE COMMISSION  
 OF KENTUCKY  
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DATE OF ISSUE MAY 20, 1992

PURSUANT TO 807 KAR 5:011.  
 SECTION 9 (1)  
 DATE EFFECTIVE MAY 20, 1992  
 BY: *Keith Coakley*  
 PUBLIC SERVICE COMMISSION MANAGER  
 1008 CANNONSBURG RD  
 ASHLAND, KY 41102

ISSUED BY *Keith Coakley*

CHAIRMAN

RULES AND REGULATIONS

E. Interest on deposits. Interest shall be accrued on all deposits at the rate described by law, beginning on the date of deposit. Interest accrued shall be refunded to the customer or credited to the customer's bill on an annual basis, except that the District shall not be required to refund or credit interest on deposits if the customer's bill is delinquent on the anniversary of the deposit date.

3. REFUSAL OR TERMINATION OF SERVICE.

A. A utility may refuse or terminate service to a customer only under the following conditions:

1. For noncompliance with the District's tariffed rules or commission regulations. The District may terminate service for failure to comply with applicable tariffed rules or commission regulations pertaining to that service. However, the District shall not terminate or refuse service to any customer for noncompliance with its tariffed rules or commission regulations without first having made a reasonable effort to obtain customer compliance. After such effort by the District, service may be terminated or refused only after the customer has been given at least ten (10) days written termination notice.
2. For Dangerous condition. If a dangerous condition relating the District's service which could subject any person to imminent harm or result in substantial damage to the property of the District or others, is found to exist on the customer's premises, the service shall be refused or terminated without advance notice. The District shall notify the customer immediately in writing and, if possible, orally of the reasons for the termination or refusal. Such notice shall be recorded by the District and shall include the corrective action to be taken by the customer or utility before service can be restored or provided.
3. For refusal of access. When a customer refuses or neglects to provide reasonable access to the premises for installation, operation, meter reading, maintenance or removal of utility property, the District may terminate or refuse service. Such action shall be taken only when corrective action negotiated between the District and customer has failed to resolve the situation and after the customer has been given at least ten (10) days written notice of termination.
4. For outstanding indebtedness. The District shall not be required to furnish new service to a customer who is indebted to the District for service furnished or other tariffed charges until that customer has paid that indebtedness.

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SECTION 9 (1)

DATE OF ISSUE MAY 20, 1992

DATE BY Steve Miller 1992  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED BY Keith Curbay

CHAIRMAN 1606 CANNONSBURG RD  
ASHLAND KY 41102

RULES AND REGULATIONS

5. For noncompliance with state, local and other codes. The District may refuse or terminate service to a customer if the customer does not comply with state, municipal or other codes, rules and regulations applying to such service. The District may terminate service pursuant to this subsection only after ten (10) days written notice is provided, unless ordered to terminate immediately by a governmental official.
6. For nonpayment of bills. The District may terminate service at a point of delivery for nonpayment of charges incurred for utility service at the point of delivery; however, the District shall not terminate service to any customer for nonpayment of bills or any tarified charge without first having mailed or otherwise delivered an advance termination notice. The District shall mail or otherwise deliver to that customer five (5) days written notice of intent to terminate. Under no circumstances shall service be terminated before twenty (20) days after the mailing date of the original unpaid bill.
7. Advance termination notice. When advance termination notice is required, the termination notice shall be mailed or otherwise delivered to the last known address of the customer. The termination notice shall be in writing, distinguishable and separate from any bill. The termination notice shall plainly state the reason for termination, that the termination date will not be affected by receipt or any subsequent bill, and that the customer has the right to dispute the reasons for termination.
8. For illegal use or theft of service. The District may terminate service to a customer without advance notice if it has evidence that a customer has obtained unauthorized service by illegal use or theft. Within twenty-four (24) hours after such termination, the District shall send written notification to the customer of the reasons for termination or refusal of service upon which the District relies, and of the customer's right to challenge the termination by filing a formal complaint with the commission. This right of termination is separate from and in addition to any other legal remedies which the District may pursue for illegal use or theft of service. The District shall not be required to restore service until the customer has complied with all tarified rules of the District and laws and regulations of the public service commission.

DATE OF ISSUE MAY 20, 1992

ISSUED BY *Keith Cochran*

CANCELLED

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DATE EFFECTIVE JUN 25, 1992

PURSUANT TO 807 KAR 5:011.  
SECTION 9(1)

BY: *Shawn Miller*  
PUBLIC SERVICE COMMISSION MANAGER

CHAIRMAN 160 CANNONSBURG RD  
ASHLAND KY 40002

RULES AND REGULATIONS

- B. The District shall not terminate service to a customer if the following conditions exist:
  - 1. If payment for service is made, following receipt of a termination notice for nonpayment but prior to the actual termination of service, there is delivered to the District office payment of the amount in arrears, service shall not be terminated.
  - 2. If a payment plan is in effect. Service shall not be terminated for nonpayment if the customer and the District have entered into a partial payment plan.
  - 3. If a medical certificate is presented. Service shall not be terminated for thirty (30) days beyond the termination date if a physician, registered nurse or public health officer certifies in writing that termination of service will aggravate a debilitating illness or infirmity on the affected premises. The District may refuse to grant consecutive extensions for medical certificates past the original thirty (30) days unless the certificate is accompanied by an agreed partial payment plan.

4. RECONNECTION OF SERVICE.

For all cases of refusal or discontinuance of service as herein defined, where the cause for refusal or discontinuance has been corrected and all rules and regulations of the District and the Commission have been complied with, the District shall promptly render service to the customer or applicant.

5. CONTINUITY OF SERVICE.

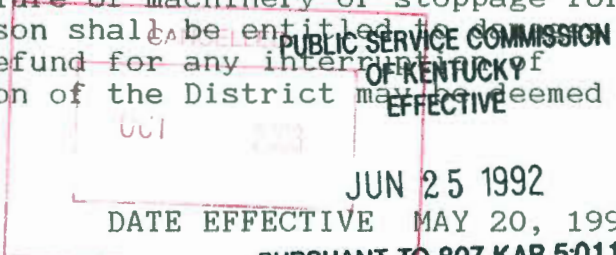
- A. Emergency Interruptions. The District shall make all reasonable efforts to prevent interruptions of service and when such interruptions occur shall endeavor to re-establish service with the shortest possible delay consistent with the safety of its consumers and the general public.
- B. Scheduled interruptions. The District shall notify the public in advance when a scheduled interruption occurs. The District shall notify the Fire Chief or other officials responsible for fire protection, of the interruption, stating the time and anticipated duration.
- C. The District shall in no event be held responsible for any claim against it by reason of the breakage or any mains or service pipes or by reason of any interruption of the supply of water caused by the failure of machinery or stoppage for necessary repairs. No person shall be entitled to demand for any portion of a payment refund for any interruption of service which in the opinion of the District may be deemed necessary.

DATE OF ISSUE MAY 20, 1992

ISSUED BY Keith Cochran

DATE EFFECTIVE MAY 20, 1992

PURSUANT TO 807 KAR 5:011,  
 SECTION 9(1)  
 CHAIRMAN 1606 CANNONSBURG RD  
 ASHLAND KY 41102  
 BY: Clayton D. ...  
 PUBLIC SERVICE COMMISSION MANAGER



RULES AND REGULATIONS

- D. Customers having boilers and/or pressure vessels receiving a supply of water from the District must have a check valve on the water supply line and vacuum valve on the steam line to prevent collapse in case the water supply is discontinued or interrupted or any reason, from the District, with or without notice.
- E. The premises receiving a supply of water and all service lines, meters and fixtures, including any fixtures within said premises, shall at all reasonable hours be subject to inspection by the District.
- F. Piping on the premises of a customer must be so installed that connections are conveniently located with respect to the Districts lines and mains. The customer shall provide a place for metering which is unobstructed and accessible at all times.
- G. The customer's service line shall be installed and maintained by the customer at his own expense in a safe and efficient manner, and in accordance with the District's Rules and Regulations.
- H. If any loss or damage to the property of the District or any accident or other injury to persons or property is caused by or results from negligence or wrongful action of the customer, member of his household, his agent, or employees, as determined by a court of law having jurisdiction over the parties, the cost of the necessary repairs or replacements shall be paid by the customer to the District, and any liability other wise resulting shall be that of the customer.

6. SPECIAL CHARGES.

- A. Reconnection Charge. A reconnect charge may be assessed to reconnect a service which has been terminated for non-payment of bills or violation of the District's rules or commission rules. A reconnection fee of fifteen (\$15.00) dollars shall be charged after a customer has been disconnected for non-payment or violation of a bill during regular working hours. The fee for reconnection after regular working hours shall be Forty (\$40.00) dollars.
- B. Returned Check Charge. A returned check charge may be assessed if a check accepted for payment of a utility bill is not honored by the customer's financial institution. The charge shall be five (\$5.00) dollars.
- C. Meter Test Charge. A customer's meter shall be tested at no charge (so long as it has not been tested within a twelve month period). However if a customer requests a meter be tested and it has been tested within a twelve month period there shall be a twenty-five (\$25.00) dollar charge. This fee shall be dependent upon whether the test indicates the meter to be accurate (2% fast or slow) within the guidelines

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ISSUED BY Keith Curbay

CHAIRMAN 1606 CANNONSBURG RD ASHLAND KY  
By [Signature]  
PUBLIC SERVICE COMMISSION MANAGER

RULES AND REGULATIONS

established by the Commission. If customer so desires the meter may be tested by the commission upon written application such request shall not be made more frequently on one meter than once each twelve (12) months.

- D. Raising or lowering of water taps. This applies to any customer's meter setting that has to be either raised or lowered because of changes the customer makes in the area surrounding the meter. This charge shall be dependent upon the cost of the labor and material involved. (No additional cost)
- E. Service Investigation Charge: A Charge of Five (\$5.00) dollars shall be made for service investigation during regular working hours so long as the interruption of water service is not the result of the District. A charge for after regular working hours shall be twenty-five (\$25.00) dollars. The District shall not be responsible beyond the meter for repairs or for that water consumption that is lost due to the customer not having a cut-off valves on their system.

7. BILLING

- A. Reading of meters. Water meters shall be read monthly commencing on the third (3rd) week of the month of each calendar month or as soon thereafter as weather and other conditions and circumstances may reasonably permit. If the District is prevented by reasons beyond its control, the District shall read the customers meters at least quarterly. If it is found that the meter of a customer is defective or non-operative, such water bill shall be computed on the basis of the average monthly meter readings, provided that if no such readings are then available, the applicable water bill may be computed on the basis of an estimate of the water consumption subject to adjustment to the average of the next three (3) succeeding monthly meter readings.
- B. Late payment penalty. A penalty may be assessed if a customer fails to pay a bill for services by the due date shown on the customer's bill. The penalty may be assessed only once on any bill for rendered services. Any payment received shall first be applied to the bill for service rendered. Additional penalty charges shall not be assessed on unpaid penalty charges. The penalty shall be ten (10%) percent on the services rendered.
- C. Partial payment plans. The District shall negotiate and accept reasonable partial payment plans at the request of residential customers who have received a termination notice for failure to pay, except that the District is not required to negotiate a partial payment plan with a customer who is delinquent under a previous partial payment plan.

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DATE OF ISSUE MAY 20, 1992

DATE EFFECTIVE 1992

ISSUED BY Keith Cooney CHAIRMAN

BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER  
1608 CANNONSBURG RD  
ASHLAND, KY 41102



RULES AND REGULATIONS

Partial payment plans shall be mutually agreed upon. Partial payment plans which extend for a period longer than thirty (30) days shall be in writing and shall advise customers that service may be terminated without additional notice if the customer fails to meet the obligations of the plan.

8. CUSTOMER'S REQUEST FOR TERMINATION OF SERVICE.

Any customer desiring service terminated or changed from one address to another shall give the utility three (3) working days' notice in person, or in writing to the District's office. The customer shall not be responsible for charges for service beyond the three (3) day notice period if the customer provides reasonable access to the meter during the notice period.

9. UTILITY INSPECTIONS OF SERVICE CONDITIONS PRIOR TO PROVIDING SERVICE.

The District shall inspect the condition of the meter and service connections before making service connections to a new customer so that prior or fraudulent use of the facilities will not be attributed to the new customer. The new customer shall be afforded the opportunity to be present at such inspections. The District shall not be required to render service to any customer until any defects in the customer-owned portion of the service facilities have been corrected.

10. There are five (5) facilities for the payment of water bills:

- (1) The Cannonsburg Water District Office, 1606 Cannonsburg Road, Ashland, KY 41102
- (2) The Bank of Ashland, Cannonsburg Branch, US 60.
- (3) The Kentucky Farmers Bank, Summit Branch, US 60.
- (4) The Third National Bank, Summit Branch, US 60.
- (5) The First American Bank, Summit Branch, US 60.

The office hours are from 9:00 a.m. to 4:00 p.m., Monday thru Friday, except holidays. The phone number is (606) 928-9808.

DATE OF ISSUE MAY 20, 1992

ISSUED BY *Keith Cosby*

DATE EFFECTIVE MAY 20, 1992

**PUBLIC SERVICE COMMISSION OF KENTUCKY**

~~CANCELLED~~ EFFECTIVE

CHAIRMAN 1606 CANNONSBURG RD  
ASHLAND, KY 41102

OCT 1992 JUN 25 1992

PURSUANT TO 807 KAR 5:011.  
SECTION 9 (1)

BY: *Sharon Hallee*  
PUBLIC SERVICE COMMISSION MANAGER

Form for filing Rate Schedules

FOR ENTIRE AREA SERVED  
Community, Town or City

P.S.C. KY. NO. 7

7th revision SHEET NO. 2

CANCELLING P.S.C. KY NO. 6

6th revision SHEET NO. 2

CANNONSBURG WATER DISTRICT

CLASSIFICATION OF SERVICE

RATE  
PER UNIT

RATES: MONTHLY

5/8 Inch Connections

First 2,000 gallons	\$ 14.31 minimum bill
Next 3,000 gallons	\$ 3.63 per 1,000 gallons
Next 15,000 gallons	\$ 3.05 per 1,000 gallons
Next 30,000 gallons	\$ 2.69 per 1,000 gallons
Next 50,000 gallons	\$ 2.54 per 1,000 gallons
Over 100,000 gallons	\$ 2.40 per 1,000 gallons

1 Inch and 1-1/2 Inch Connections

First 5,000 gallons	\$ 25.20 minimum bill
Next 15,000 gallons	\$ 3.05 per 1,000 gallons
Next 30,000 gallons	\$ 2.69 per 1,000 gallons
Next 50,000 gallons	\$ 2.54 per 1,000 gallons
Over 100,000 gallons	\$ 2.40 per 1,000 gallons

2 Inch and 3 Inch Connections

First 20,000 gallons	\$ 70.99 minimum bill
Next 30,000 gallons	\$ 3.05 per 1,000 gallons
Next 50,000 gallons	\$ 2.69 per 1,000 gallons
Over 100,000 gallons	\$ 2.40 per 1,000 gallons

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OF KENTUCKY  
EFFECTIVE

MAY 04 1998

BY: Steph D. Boyd  
SECRETARY OF THE COMMISSION

OCT 2002

DATE OF ISSUE March 16 1998  
MONTH DATE YEAR

DATE EFFECTIVE 5 4 98  
MONTH DATE YEAR

ISSUED BY W. Walter  
SIGNATURE OF OFFICER

TITLE Chairman

Issued by authority of an Order of the Public Service Commission of Kentucky in Ca:  
No. \_\_\_\_\_ dated \_\_\_\_\_.

Form for filing Rate Schedules

FOR ENTIRE AREA SERVED  
Community, Town or City

P.S.C. KY. NO. 7

7th revision SHEET NO. 3

CANCELLING P.S.C. KY NO. 6

6th revision SHEET NO. 3

CANNONSPURG WATER DISTRICT

CLASSIFICATION OF SERVICE

RATE  
PER UNIT

RATES: MONTHLY

6 Inch Connections

First 50,000 gallons	\$151.66 minimum bill
Next 50,000 gallons	\$ 2.54 per 1,000 gallons
Over 100,000 gallons	\$ 2.40 per 1,000 gallons

12 Inch Connections

First 100,000 gallons	\$278.84 minimum bill
Over 100,000 gallons	\$ 2.40 per 1,000 gallons

PUBLIC SERVICE COMMISSION  
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EFFECTIVE  
MAY 04 1998  
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SECTION 9(1)  
BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

CANCELLED  
OCT 2003

DATE OF ISSUE March 16 1998  
MONTH DATE YEAR

DATE EFFECTIVE 5 4 98  
MONTH DATE YEAR

ISSUED BY W. M. Walton  
SIGNATURE OF OFFICER

TITLE Chairman

Issued by authority of an Order of the Public Service Commission of Kentucky in Ca  
No. \_\_\_\_\_ dated \_\_\_\_\_.

RULES AND REGULATIONS

12. MONITORING CUSTOMER USAGE

At least once annually the District will monitor the usage of each customer according to the following procedure:

- A. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
- B. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
- C. If the annual usages differ by fifty percent (50%) or more and cannot be attributed to a readily identified common cause, the District will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
- D. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the District will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
- E. Where the deviation is not otherwise explained, the District will test the customer's meter to determine whether it shows an average error greater than 2 percent (2%) fast or slow.
- F. The District will notify the customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Sections 10 (4) and (5).

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In addition to the annual monitoring, the District will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

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ISSUED BY Keith Coakley CHAIRMAN

BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER  
1606 CANNONSBURG RD  
ASHLAND, KY 41102